



ANI KOPALEISHVILI



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FOREIGN LANGUAGES

Georgian
native

English
B2

Russian
A2

Technological skills

- Microsoft word
- Microsoft Outlook
- Microsoft Excel

EDUCATION

Bachelor

SEPTEMBER, 2018-2022

The University of Georgia

- Law
- Clinic for prevention of domestic violence, protection and assistance of victims of domestic violence

WORK EXPERIENCE

SERVICE QUALITY MANAGER

Evex Hospitals

JUNE, 2021-NOVEMBER, 2021

CUSTOMER SUPPORT MANAGER

BANK OF GEORGIA

OCTOBER, 2020-MARCH, 2021

TRAINING/INTERNSHIP

Security company Algan

- Managing a stressful environment.
- coordinated work.

BANK OF GEORGIA

- Technological security.
- Information security.
- cyber security.
- Corporate Security.
- Protection of personal data.
- Labor safety.
- Remote work - information security rules.

Evex Hospitals

- Quality management and assurance.
- Dealing with customers based on problem solving.

Personal skills

responsible; communicative; punctual, hardworking; purposeful; fair; purposeful; positive; ability to manage stressful and force majeure situations; ability to respond quickly; ability to work in a team.